



CRISP REGIONAL HEALTH SERVICES

"Professionally Serving. Personally Caring"

www.crispregional.org

PATIENT RESPONSIBILITIES

Provision of Information

You have the responsibility to provide, to the best of your knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications, and other matters relating to your health. You have the responsibility to report unexpected changes in your condition to the responsible practitioner. You are responsible for reporting whether you clearly comprehend a contemplated course of action and what is expected of you.

Compliance with Instructions

You are responsible for following the treatment plan recommended by the practitioner primarily responsible for your care. This may include following the instructions of nurses and allied health personnel as they carry out the coordinated plan of care, implement the responsible practitioner's orders, and enforce the applicable hospital rules and regulations. You are responsible for keeping appointments and, when you are unable to do so for any reason, for notifying the responsible practitioner or the hospital.

Refusal of Treatment

You are responsible for your actions if you refuse treatment or do not follow the practitioner's instructions.

Hospital Charges

You are responsible for assuring that the financial obligations of your healthcare are fulfilled as promptly as possible.

Hospital Rules and Regulations

You are responsible for following hospital rules and regulations affecting patient care and conduct.

Respect and Consideration

You are responsible for being considerate of the rights of other patients and hospital personnel and for assisting in the control of noise, unauthorized smoking, and the number of visitors. You are responsible for being respectful of the property of other persons and of the hospital.

Right to a Paper Copy of This Notice

You have the right to receive a paper copy of this Notice at any time even if you have agreed to receive this Notice electronically. You may obtain a copy of this Notice at our website, www.crispregional.org.

Grievance Policy

If you feel you have a grievance that has not been addressed, you may contact the Grievance Coordinator at 229-276-3100, ext. 300. If you are dissatisfied with the outcome at CRH, you may contact:



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Office of Regulatory Services
Healthcare Section 2
Peachtree Street NE
33rd Floor
Atlanta, Georgia 30303
404-657-5726, ext. 5728

Office of Quality Monitoring
JCAHO
1 Renaissance Boulevard
Oakbrook Terrace, IL 60181
630-792-5636

www.jointcommission.org